

OUR GUARANTEE TO YOU

Money Back Guarantee

We want you to be happy with your decision to join us! If, for any reason, you are not completely satisfied with our agency's service within 30 days from the date your insurance is effective, I want you to write and tell us. We will cancel your policy and gladly refund the entire unused premium you paid – no questions asked. No hard feelings, either. All you need to do is write, "Cancel" on the policy declaration page, sign, and mail it back (we must receive it within 30 days). This offer is void if any claims have been, or are to be, made under the policy or if there was any misrepresentation on any application.

On the other hand if the **Total Protection Program** from **McClain Insurance** produces incredible results for you, we not only want you to tell *us*, but we want you to tell your colleagues, friends and family too!

Continuing Guarantee

After the first 30 days of your relationship with us, your total and continuous satisfaction is still our top priority. So, if you should change your mind for *any* reason thereafter, we want you to write and tell us. We will cancel your policy as of the date we receive your letter and refund the full amount of the unused premium to you – no questions asked. All you need to do is write, "cancel as of (include date)", sign, and mail it back with your letter.

No Pressure – No Hassle Promise

Our goal is to take the hassle out of buying insurance. We want to educate you on what you are buying and let you make an informed decision from there. Since your insurance program is such an important part of your financial well being, we want you to understand completely the coverage you have purchased and what it will do for you. Our promise to you is that we will never "hard sell" you insurance, use slick sales techniques, or pressure you to make a decision that you aren't comfortable with. We even promise to tell you if you are getting a better deal with your current company!

Total Client Satisfaction Guarantee

If you have any questions or comments, please call our office and speak to any of our licensed Insurance Specialists: Claudia McClain, Sandi Haugstad, Nick Pembroke or Erin Soptich. Together, we offer you over 70 years of insurance knowledge and experience. We attest that this is our **Total Client Satisfaction Guarantee**. We truly want to be "Your Agents of Choice" when it comes to any of your insurance needs.

You are the reason we are in business and you are appreciated!



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